

Humaira Rahman

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Professional Summary

Dedicated and detail-oriented professional with 2 years of experience as a moderator for the Facebook page “*Israt’s Cooking*.” Skilled in communication, customer engagement, and social media management. Strong ability to handle inquiries efficiently and maintain a positive online community atmosphere.

Education

Higher Secondary Certificate (HSC) 2006	Govt. City College, Chittagong
Secondary School Certificate (SSC) 2004	St. Scholastica’s Girls High School

Skills

- Excellent communication in English
- Customer service and issue resolution
- Social media moderation
- Time management and teamwork
- Problem-solving and adaptability