

Moinul Hasan Shikder

■ Chittagong, Banshkhali 4393 | ■ 01851807103 | ✉ ■ rdmynul074@gmail.com

Professional Summary

Motivated and hardworking hospitality professional with hands-on experience in customer service, cashiering, and food & beverage operations. Skilled in communication, teamwork, and problem-solving with a strong commitment to ensuring client satisfaction, service quality, and organizational growth. Seeking to leverage expertise in the hospitality industry to contribute to a dynamic and customer-focused organization.

Key Skills

- Customer Service & Guest Relations
- Cash Handling & POS Operations
- Food & Beverage Service
- Teamwork & Leadership
- Effective Communication
- Multitasking & Time Management
- Problem-Solving
- Hygiene & Safety Standards

Work Experience

Cashier – Hotel La Vinci, Dhaka | Aug 2025 – Sep 2025

- Handled cash transactions and reconciled reports with accuracy.
- Provided fast, friendly, and efficient service.
- Ensured smooth customer checkout experience.

F&B; Service – Hotel La Vinci, Dhaka | Feb 2025 – Aug 2025

- Delivered food and beverages ensuring quality service.
- Maintained strong guest relations and handled requests professionally.
- Ensured cleanliness and hygiene according to hotel standards.

Field Manager – Bismillah Telecom & Television Network | Jan 2021 – Jan 2022

- Supervised field operations and managed technical teams.
- Ensured timely project execution and troubleshooting.
- Handled client relations and improved service delivery.

Education

Higher Secondary Certificate (Business Studies)

Govt. Alaul College | GPA: 2.25 / 5.00 | Jan 2023

Secondary School Certificate (Business Studies)

Kaipur Azharul Huque High School | GPA: 3.28 / 5.00 | Jan 2021

Certifications

- Service Training (3 Months) – VRMON-BSDI-TRD, Social Development Foundation (SDF)

Languages

- Bengali – Native
- English – Basic (Improving)

Hobbies & Interests

- Traveling 🌍 ■
- Reading ■
- Gardening ■

References

Farid Uddin Ahmad – Executive Housekeeper, Best Western La Vinci Hotel | ■ 01712546231

Farid Uddin Ahmad – General Manager, Bangladesh Parjatan Corporation | ■ 01771461997