

LAMIYA HABIBI

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Career Objective

Willing to build up career in a challenging position and to prove myself as a quick learner and highly energetic person to face any challenge in a general work where the contribution will be acknowledged.

Work Experience

Customer Support Executive | Genex Infosys Limited

January 2025 – Present (8 Months)

Handling customer queries via phone and digital platforms Providing product/service information
clearly Problem-solving and complaint resolution Maintaining call quality and customer satisfaction
Teamwork and reporting to supervisor

Educational Qualification

B.Sc (Running)	Bangladesh Home Economics College (Food & Nutrition), DU Affiliated
HSC (2022)	Azimpur Govt. Girls School & College, GPA: 5.00, Dhaka Board
SSC (2020)	Sheikh Jamal Govt. Secondary School, GPA: 4.61, Dhaka Board

Language Skills

- Bangla: Excellent (Listening, Reading, Writing, Speaking)
- English: Good (Listening, Reading, Writing, Speaking)
- IELTS Preparation Running

Interests

Reading Newspaper, Travelling, Watching Movies

Declaration

I do hereby declare that all the information stated above in this curriculum vitae is true and complete to the best of my knowledge and belief.

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Lamiya Habibi